

Disability Discrimination Act (DDA) 1995.

"A society where all disabled people can participate fully as equal citizens".

From the 2nd December 1996, duties were imposed on service providers. They were not allowed to refuse service to, offer a worse service to or, offer a service on worse terms to disabled persons.

From the 1st October 2004, service providers have also had to correct situations where physical and technical features make it impossible or unreasonably difficult for disabled persons to make use of a service.

Equipment manufacturers, building companies and service providers have all been required to seriously consider the rights of disabled persons and provide solutions for the needs of disabled persons in order to comply with the DDA.

What does this mean for door entry and access control installations ?

It means that installations need to comply with DDA legislation.

Door entry panels must be installed so all functions on the panel that visitors and residents need to use, for example; call-buttons, keypads, proximity readers - are no higher than 1100mm from finished floor level.

Equipment in each property, for example; handsets and video monitors – must also be installed at a height no higher than 1100mm from finished floor level and in a location which makes them accessible to the physically disabled and elderly. Please clarify this requirement with the relevant authorities.

The physically disabled must be able to use the system.

The elderly must be able to use the system.

The hearing impaired must be able to use the system.

The visually impaired must be able to use the system.

For further information:

Recommended web site: www.disability.gov.uk

Disability Rights Commission (DRC)
Freepost MID02164
Stratford upon Avon
CV37 9BR

Tel: 08457-622633

Fax: 08457-778878

www.drc-gb.org

Centre for Accessible Environments
70 South Lambeth Road
London SW8 1RL

Tel: 0207-840-0125
Fax: 0207-840-5811
www.cae.org.uk

Disability Action
Head Office - Belfast
Portside Business Park
189 Airport Road West
Belfast BT3 9ED

Tel: 02890-297880
Fax: 02890-297881
www.disabilityaction.org

National Register of Access Consultants
70 South Lambeth Road
London SW8 1RL

Tel: 0207-735-7845
Fax: 0207-840-5811
www.nrac.org.uk

Disclaimer

NACD Ltd are not in a position to offer any legal advice on any aspect of the Disability Discrimination Act (DDA) 1995.

All of the above information is intended as a basic guide only and is not an authoritative statement of the law. Please make sure you seek advice from the relevant authorities.