

IPGUARD[®] PRO USER GUIDE



VIDEO FOR ALL
ON ALL SMARTPHONES AND TABLETS



**ANTI CLONE
GUARANTEE**

**REAL-TIME
MANAGEMENT**



IPGUARD[®]

visitor door entry – so obviously as it should be
video to your phone, fully cloud based

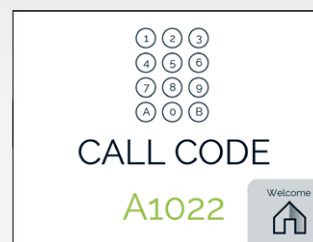
HOW VISITORS CALL USING IPGUARD® PRO

Visitor calls a flat from the IPGUARD® panel.

The Visitor scrolls, finds the flat and presses the CALL button.



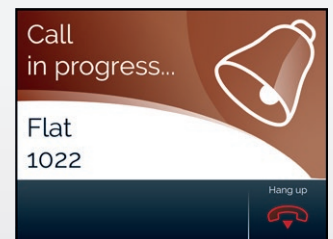
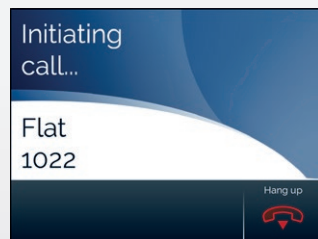
OR the Visitor enters the call code.



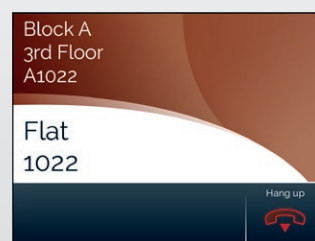
For flat 2 enter A2
For flat 20 enter A20
For flat 200 enter A200 etc

IPGUARD® provides instantaneous feedback to the Visitor.

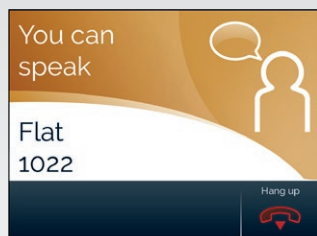
The IPGUARD® calls the flat and automated voice messages tells the visitor that the flat is being called.



The screen displays, in quick succession, information on the flat being called.

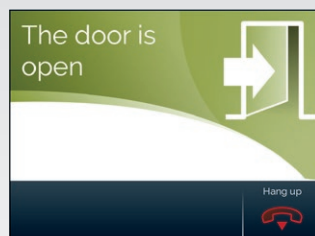


The Resident answers



The flat (Resident) answers.
An automated voice message tells the visitor to start speaking.

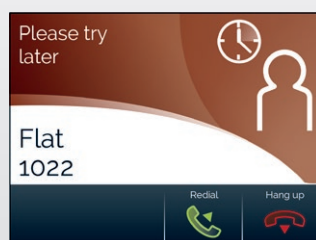
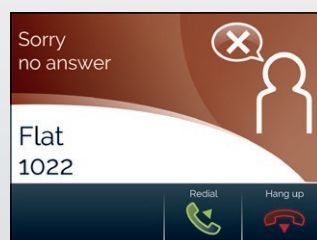
The Resident opens the door



The flat (Resident) opens the door.
An automated voice message tells the visitor that the door is open.

What happens if the Resident is out

If the flat (Resident) does not answer...



and automated voice messages keep the visitor informed.

Automated voice messages every step of the way

The door is open

IPGUARD® PRO has unlimited call capacity, it is designed for the smallest (simplest) to the biggest (most complex) application.

For very large and complex residential developments, vehicle entrances serving gated communities, and/or entrances calling mixed residential and commercial premises, it even has search functions.

Obviously any name/descriptive can be programmed into the display.



IPGUARD® PRO IS SMARTPHONE VISITOR DOOR ENTRY TECHNOLOGY

RESIDENTS:

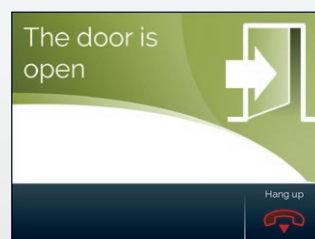
HOW TO OPEN THE DOOR WITH YOUR PROXIMITY KEYFOB



Just present your proximity key to the screen as shown

A green LED will light up and the screen will display...

...and you'll hear the panel say "Door is open".



**ANTI CLONE
GUARANTEE**

And use the same proximity key for access on other doors



KCP4000

Radio transmitter access for vehicle entrances



TEL433

ORDERING EXTRAS

Online at www.nacd.co.uk
or via email: fobs@nacd.co.uk

RESIDENTS: WE NEED YOUR TELEPHONE NUMBERS

ENTER YOUR REGISTRATION DETAILS AND RETURN TO NACD,
OR REGISTER ONLINE AT WWW.IPGUARD.CO.UK

Date

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

YOUR DETAILS (REQUIRED)

Flat number	<input type="text"/>
Floor number	<input type="text"/>
Building name	<input type="text"/>
First name(s)	<input type="text"/>
Surname	<input type="text"/>
Address	<input type="text"/>
	<input type="text"/>
Postcode	<input type="text"/>
Email	<input type="text"/>

YOUR TELEPHONE NUMBERS (REQUIRED)

I want the IPGUARD® to call:

Any mobile or landline number, any mix, your choice.

1st telephone number	<input type="text"/>
2nd telephone number	<input type="text"/>
3rd telephone number	<input type="text"/>

MANAGEMENT COMPANY (USEFUL)

Managing agent	<input type="text"/>
Contact telephone	<input type="text"/>

YOUR PROXIMITY KEYS



Proximity Keys are engraved with a 10 digit unique reference number so that we can delete them if lost or stolen.

My property has been issued with the following:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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YOUR RADIO TRANSMITTERS



Radio Transmitters are engraved with a 10 digit unique reference number so that we can delete them if lost or stolen.

My property has been issued with the following:

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SMART AND MODERN FOR TODAY'S WORLD



RESIDENT USES DEVICES SELECTED BY THEM

- Not one size fits all with receiving device imposed on resident by manufacturer
- Future proof, as communications / smartphone technology evolves so does IPGUARD® (5G etc, better smartphones with more features)



CONTACTABLE EVEN WHEN NOT AT HOME

- Always in control, always contactable
- Information on all visitors who called your flat available on your smartphone



PERFECT FOR THE ELDERLY AND PERSONS WITH DISABILITIES

- You answer on devices you already have because you chose them because you know best what you need.
- The visitor call comes to you, not the other way around.
- You are safer. If you do not answer the call, it can route through to your carer or children.

EQUALITY ACT
2010 COMPLIANT



AUTOMATIC CALL-TRANSFER, MULTI-SHARE

- Up to 3no mobiles per dwelling.
- If no answer, busy or declined, the call automatically routes forward.
- Simultaneous multi-share calling (coming soon).

IPGUARD® IS SO SIMPLE TO USE.

You must register your telephone numbers with us first!

Users with landlines or non-smart mobiles

1 MY LANDLINE OR AUDIO-ONLY MOBILE RINGS

The telephone number of the IPGUARD® visitor panel is displayed.

TIP: Save this number to your contacts and assign it a relevant name and a unique ringtone!



2 I ANSWER AND SPEAK TO MY VISITOR

Just as I would talk to anybody calling me.



3 I OPEN THE DOOR FOR MY VISITOR*

I just need to press the **5** button on my phone.

If you do not want to let the visitor in, simply hang-up, or press the End Call button.



* The management company controls whether this opening feature is enabled or disabled.

SECURITY

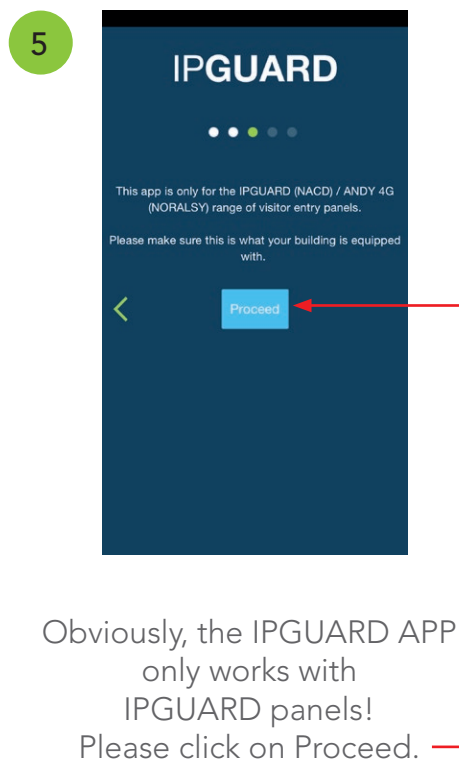
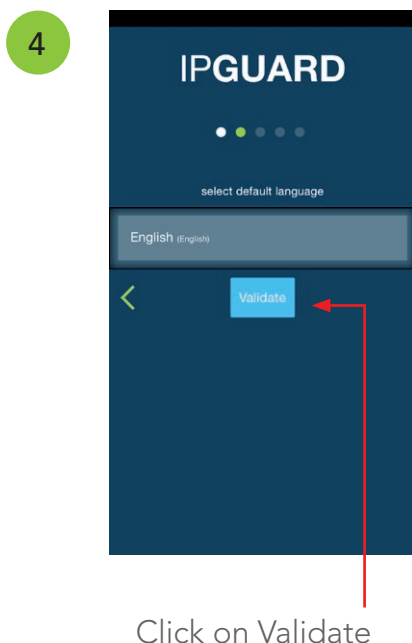
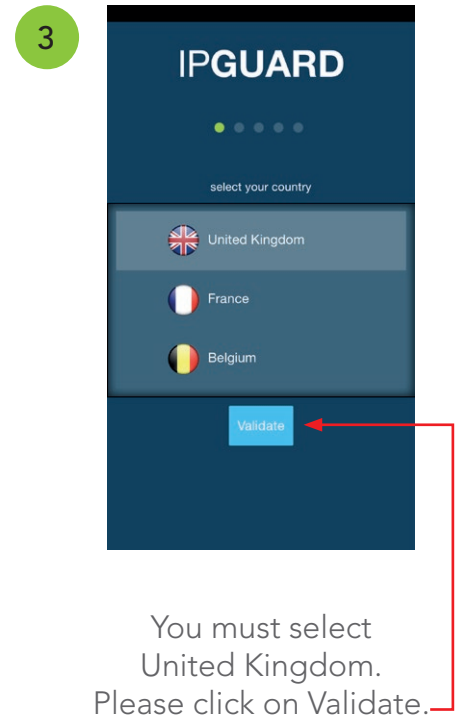
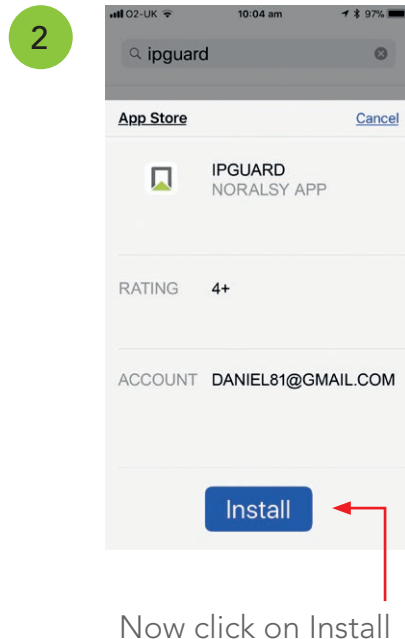
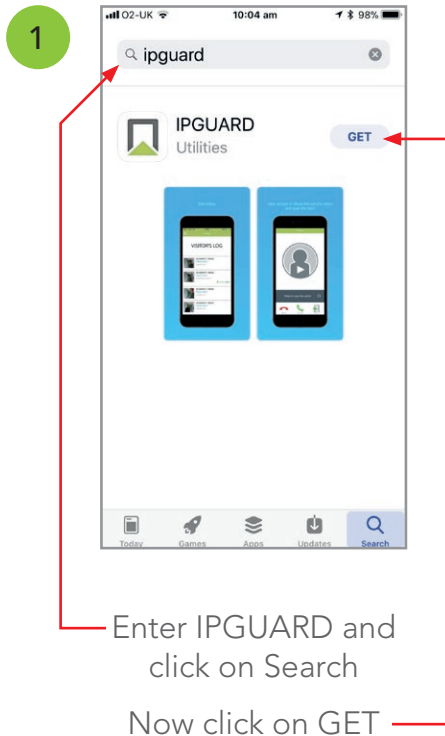
IPGUARD® logs the time and date of when, and by whom, a visitor was allowed entry. Management can quickly identify abusers and disable their visitor door opening rights.

Note: Very few residents now use landlines.
We strongly recommend registering your smartphone mobile numbers.

RESIDENTS: HOW TO SET UP THE IPGUARD APP

(You must have registered your telephone numbers with us first!)

Download the free APP from Google Play or the Apple APP store.





IPGUARD

Smart app

Remember: Every few months the free APP is updated with new features. It keeps getting better!

7

Make sure you drop the first 0.
Then click on OK.

8

You will receive via SMS a registration code to the smart mobile in your hand.

9

Enter the registration code you received.
Then Click on OK

10

Enter the name you want to give the APP and click OK.

11

Congratulations you are registered, click OK.

12

You will be asked politely for a few authorisations, please just click Allow each time.

Welcome to IPGUARD.

RESIDENTS:

HOW TO USE THE IPGUARD APP



IPGUARD
Smart app

Download the free APP from
Google Play or the Apple APP store.

1 VISITOR CALL

Calls from the IPGUARD® panel... phone rings and APP activates automatically.

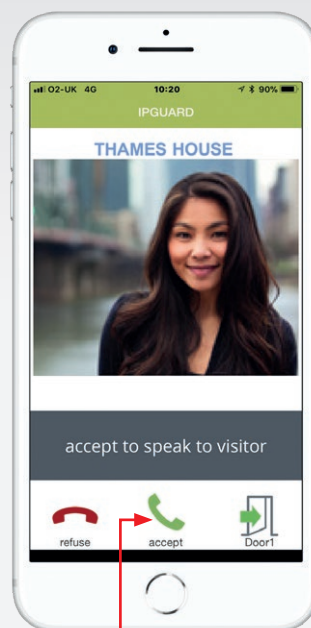


Press REFUSE to cancel the call if you do not want to answer.

Discrete preview before answering.
Shows visitor calling location.

2 ANSWERING CALL

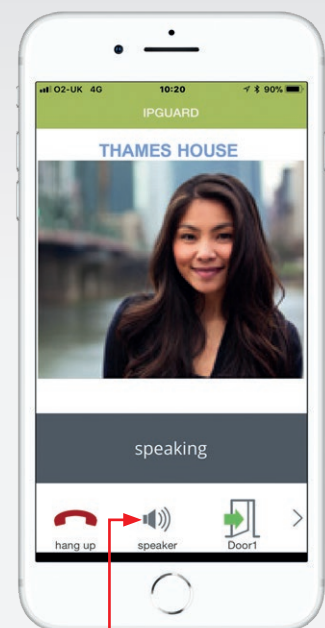
If you want to speak to the visitor press ACCEPT.



Press to answer and you can speak to your visitor.

3 TALK TO VISITOR

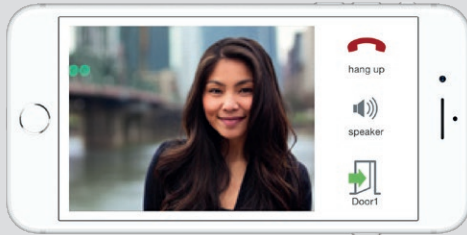
Converse with the visitor as normal.



Press to activate loudspeaker function if you want handsfree.

5 SCREEN ORIENTATION

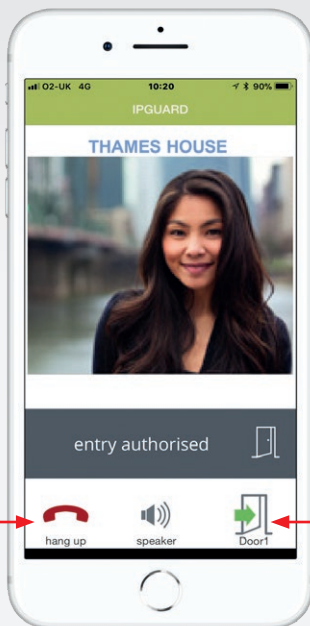
See the visitor in landscape.



Talk and see your visitor on your smartphone or tablet.

4 OPEN THE DOOR

To allow entry, press on the DOOR icon. To end the call without allowing entry, just press HANG UP.



Always press HANG UP when finished.

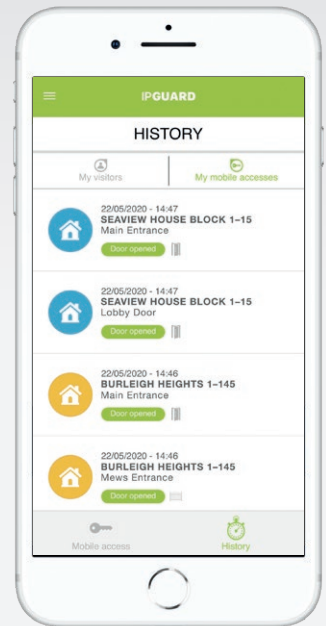
Press to open the door for your visitor, then press HANG UP.

6 REMOTE ACCESS

You can open the door or gate by self-connecting* – ideal if you've lost your key or missed the visitor call.

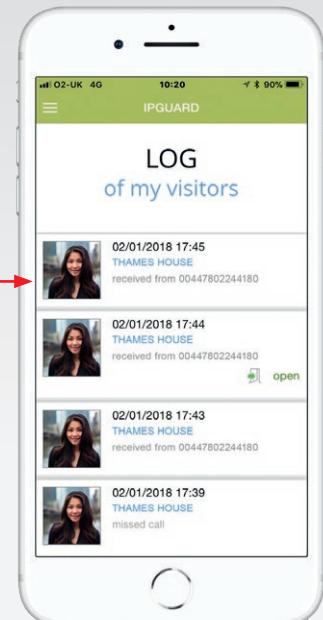
Also logged on BATICONNECT for your security.

* The management company controls whether this feature is enabled or disabled.



7 VISITOR HISTORY

Press to enlarge



Details with pictures of all visitors including date, time, missed, door open authorisations etc.



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