

# IPGUARD® IS SO SIMPLE TO USE.



**IPGUARD**  
Smart app

**You must register your telephone numbers with us first!**

## Download the **FREE** IPGUARD APP

from Google Play and the App Store

Smartphone technology gives you audio and video from the visitor at the IPGUARD® panel.

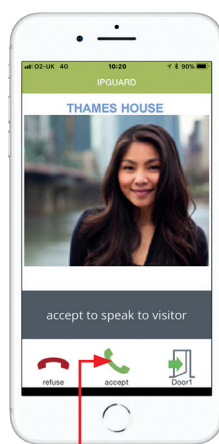
It includes a picture history with time, date and activity of all your visitors.



**1**

### ANSWERING CALL

If you want to speak to the visitor press ACCEPT.

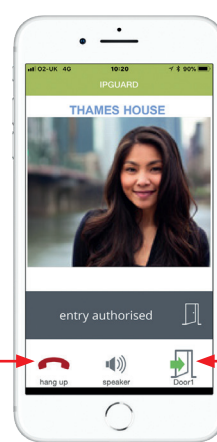


Press to answer and you can speak to your visitor.

**2**

### OPEN THE DOOR

To allow entry, press on the DOOR icon. To end the call without allowing entry, just press HANG UP.



Always press HANG UP when finished.

Press to open the door for your visitor, then press HANG UP.

## Users with landlines or non-smart mobiles

**1**

### MY LANDLINE OR AUDIO-ONLY MOBILE RINGS

The telephone number of the IPGUARD® visitor panel is displayed.

**TIP:** Save this number to your contacts and assign it a relevant name and a unique ringtone!

**2**

### I ANSWER AND SPEAK TO MY VISITOR

Just as I would talk to anybody calling me.

**3**

### I OPEN THE DOOR FOR MY VISITOR\*

I just need to press the **5** button on my phone.

If you do not want to let the visitor in, simply hang-up, or press the End Call button.



## SECURITY

IPGUARD® logs the time and date of when, and by whom, a visitor was allowed entry. Management can quickly identify abusers and disable their visitor door opening rights.

\* The management company controls whether this opening feature is enabled or disabled.

# IPGUARD® works with **ALL** the communications platforms available today!

## MOBILES

Using the 3G/4G mobile network signal you can make and receive audio-visual calls to/from your friends.

**IPGUARD® visitor door entry will also make audio-visual calls to you via the 3G/4G mobile network.**



**or 3G/4G**

## WIFI FOR INTERNET

Your internet access means you can make and receive free audio-visual calls via Skype, Facetime, WhatsApp, Google Duo, Viber and many others.

**IPGUARD® visitor door entry will also make audio-visual calls to you via your WIFI internet connection.**

### REMEMBER

You must have an internet connection in your home today for too many services to list here, including: Sky Q set-up, on demand /catch up TV and subscription channels.

**or WiFi**



**via Landline**

## BT LAND LINE

If you use an analogue landline, you can make and receive audio calls to your friends using both fixed and/or cordless telephones.

**IPGUARD® visitor door entry will also call you via your standard analogue line.**

Note: Very few residents now use landlines. We strongly recommend registering your smartphone mobile numbers.

# SMART AND MODERN FOR TODAY'S WORLD



## RESIDENT USES DEVICES SELECTED BY THEM

- Not one size fits all with receiving device imposed on resident by manufacturer
- Future proof, as communications / smartphone technology evolves so does IPGUARD® (5G etc, better smartphones with more features)



## CONTACTABLE EVEN WHEN NOT AT HOME

- Always in control, always contactable
- Information on all visitors who called your flat available on your smartphone



## PERFECT FOR THE ELDERLY AND PERSONS WITH DISABILITIES

- You answer on devices you already have because you chose them because you know best what you need.
- The visitor call comes to you, not the other way around.
- You are safer. If you do not answer the call, it can route through to your carer or children.

EQUALITY ACT  
2010 COMPLIANT



## AUTOMATIC CALL-TRANSFER, MULTI-SHARE

- Up to 3no mobiles per dwelling.
- If no answer, busy or declined, the call automatically routes forward.
- Simultaneous multi-share calling (coming soon).

## SECURITY

IPGUARD® logs the time and date of when, and by whom, a visitor was allowed entry. Management can quickly identify abusers and disable their visitor door opening rights.

# RESIDENTS: IPGUARD REGISTRATION

## WE NEED YOUR TELEPHONE NUMBERS

REGISTER ONLINE AT [WWW.NACD.CO.UK/REGISTER/IPGUARD/](http://WWW.NACD.CO.UK/REGISTER/IPGUARD/)  
OR SEND COMPLETED FORM TO [REGISTRATIONS@NACD.CO.UK](mailto:REGISTRATIONS@NACD.CO.UK)

Date 

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

### YOUR DETAILS (REQUIRED)

Flat number	<input type="text"/>
Floor number	<input type="text"/>
Building name	<input type="text"/>
First name(s)	<input type="text"/>
Surname	<input type="text"/>
Address	<input type="text"/>
	<input type="text"/>
	<input type="text"/>
Postcode	<input type="text"/>
Email	<input type="text"/>

### YOUR TELEPHONE NUMBERS (REQUIRED)

#### I want the IPGUARD® to call:

Any mobile or landline number, any mix, your choice.

1st telephone number	<input type="text"/>
2nd telephone number	<input type="text"/>
3rd telephone number	<input type="text"/>

### MANAGEMENT COMPANY (USEFUL)

Managing agent	<input type="text"/>
Contact telephone	<input type="text"/>

### YOUR PROXIMITY KEYS

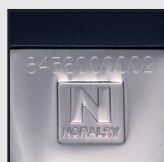


Proximity Keys are engraved with a 10 digit unique reference number so that we can delete them if lost or stolen.

My property has been issued with the following:

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

### YOUR RADIO TRANSMITTERS



Radio Transmitters are engraved with a 10 digit unique reference number so that we can delete them if lost or stolen.

My property has been issued with the following:

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>



ANTI-CLONE  
GUARANTEE



IPGUARD  
Smart app



+44 (0)1442 211848  
[aftercare@nacd.co.uk](mailto:aftercare@nacd.co.uk)

[www.nacd.co.uk](http://www.nacd.co.uk)  
[f](#) [in](#) [nacdltd](#)

Unit 8, Heron Business Park, Eastman Way,  
Hemel Hempstead, Hertfordshire, HP2 7FW