How your TVTEL visitor panel works

Visitor panels call residents on their normal landline, mobiles or smart phones.

If the resident's landline rings first and is not answered, the call will cascade to a second telephone number.

If a resident is using a mobile as the first number and does not answer the call, the call will automatically cascade to the second telephone number. If the resident activates the "do not disturb" or puts their phone into silent ring mode, the call will automatically cascade to the second telephone number.

LEAVE A MESSAGE

If the resident is using a mobile phone as the first number and it is OFF, the call from the panel will go to answerphone.

The TVTEL is simply a telephone making a normal phone call. Therefore, a resident can manipulate the call as they can with any call. This means that they can store the TVTEL incoming call telephone number in their contacts, and use the standard programmable settings on their mobile to assign ring tones, auto-forward, ignore, restrict (hours) etc. The additional features available are determined by the mobile phone itself.