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IPGUARD® 4G/IP/GSM Smart Visitor Door Entry – comparison – IP Video Monitor Visitor Door Entry

	FEATURE	IPGUARD 4G/IP/GSM	IP VIDEO MONITOR	NOTES
1	Is a picture of every visitor (genuine/nuisance/opportunist/missed) using the visitor entry panel automatically recorded and sent to the flat/resident?	YES, picture always sent to smart device with date/time stamp. Resident can enlarge picture of nuisance caller(s), use "save screen" and immediately forward to management/police.	Yes	The latest hardwired IP video monitor systems provide picture/video capture of visitors using the panel to varying degrees ie not necessarily for every event, so need to check per manufacturer range.
2	Comparison of the risk probability of genuine visual mis-identification of visitors?	The quality of iOS® / Android™ smart device displays are too good to be compared with anything else available.	Video monitor display is designed for infrequent use. Not as good as a smart iOS®/Android™ device.	IP video monitor displays are also good quality so the risk of visual mis-identification is low.
3	Does the system allow the management company / police to identify which flat opened the communal entrance door into the building, and exactly when they did it?	Yes, information with date/time on door opening to visitors at the visitor call panel is available 24/7/365 to management via baticonnect.com cloud.	No	IP video monitor systems can make visitor call / flat response usage information available to management to varying degrees. Need to check per manufacturer range.
4	Does the system allow the management company / police to identify which actual device opened the communal entrance door?	Yes, the system will provide information with date/time on which devices were called, which specific device answered, the length of the conversation and whether the resident opened the door for the visitor. IPGUARD® can accurately identify the actual person who answered the visitor call and opened the communal entrance door.	No	Even the best hardwired IP video monitor systems cannot identify the actual person who opened the communal entrance door to a visitor if the door open button on the video monitor in the flat was used. Also, with IP video monitor systems, building management control of the auto-forwarding to mobiles is limited because this feature has been designed to be set-up by the resident. Check with the relevant manufacturer.
5	Does the system allow the management company to control who is allowed to open the communal entrance door?	Yes, because the visitor call is a communication to a specific number/device, it can be restricted to specific persons / devices.	No	A video monitor in the flat means that anybody: child, vulnerable/gullible person (not just the elderly), au pair, babysitter, cleaner, decorator, guest, intruder – can anonymously press the door open button for any visitor.

IPGUARD Smart App

BATI CONNECT CLOUD 24/7/365 www.baticonnect.com

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6	Does the system allow the management company to easily and quickly disconnect problem flats from the visitor call panel: For example: illegal sublets, illicit trades (drugs/prostitution), anti-social behaviour letting in problem visitors etc	Yes, management can 24/7/365 quickly and easily remotely connect to the system via baticonnect.com cloud in order to disconnect, or limit the time zones when a problem flat/resident can receive calls from the visitor door panel.	No	The latest IP video monitor systems are remotely accessible by the management company who should be able to disconnect a particular flat. This service would probably have to be provided by the installation company. Check per manufacturer range.
7	Does the system allow the owner of the flat to control who opens the communal entrance door when they are absent from the flat?	Yes, because the owner of the flat has control and can have the system set-up so that it calls specific mobile numbers and smart devices. This means, for example, that the babysitter cannot open the communal entrance door.	No	If there is a video monitor in the flat - anybody in the flat can, at any time, anonymously press the button to let people into the building through the communal entrance door.
8	Does the system allow residents' to open the communal entrance door even if they have not been called from the visitor door panel?	Only if the management company authorises this feature. Each opening is logged and recorded on baticonnect.com cloud for security.	Yes	The video monitor in the flat has a door open button so the communal entrance door can be opened from the flat at any time – no need for a visitor call. IP video monitor systems have auto-forwarding to smart phones, so the communal entrance door can be remotely opened from the smart phones at any time. Check per manufacturer range to see logging and recording features.
9	Disability Discrimination Act (2004 onwards)… compliance for the visually impaired.	Yes, visually impaired persons can answer visitor calls on iPads / tablets (any iOS® / Android™ smart device) so can select the display size that best suits their needs.	Everybody gets the same video monitor – less flexibility.	IP video wall-mounted monitors have quality 7" screens but from a DDA perspective this is not relevant because the visitor calls also simultaneously go to iOS® / Android smart devices which is exactly what visually impaired persons need.
10	Disability Discrimination Act (2004 onwards)… compliance for the physically disabled, elderly, sick etc.	Yes, visitor call goes to the resident not the other way around.	No	The IP video wall-mounted monitor requires a person to go to it – so it can never be DDA compliant for elderly / mobility impaired persons. From a DDA perspective, however, the system still complies because visitor calls also simultaneously go to iOS® / Android smart devices which is exactly what mobility impaired persons need.

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