

REMOTE MANAGEMENT BATICONNECT® CLOUD PROGRAMMING QUICK GUIDE



www.baticonnect.com



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1 How to log into BATICONNECT Cloud



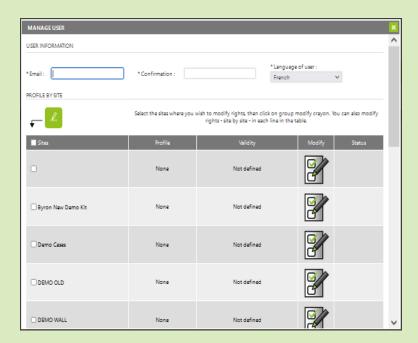
- · Visit www.baticonnect.com
- Either create an account, or log-in.
- Enter your email and password, then click connect.

How to add a user to your site

A. Click on the 'user' tab.



- B. Click 'Add a user'.
- **C.** Change the language.



- C. Enter the users email address and confirm the email address
- D. Select the sites this user requires access to
- E. To group change the access rights of the user click on the green modify icon

l

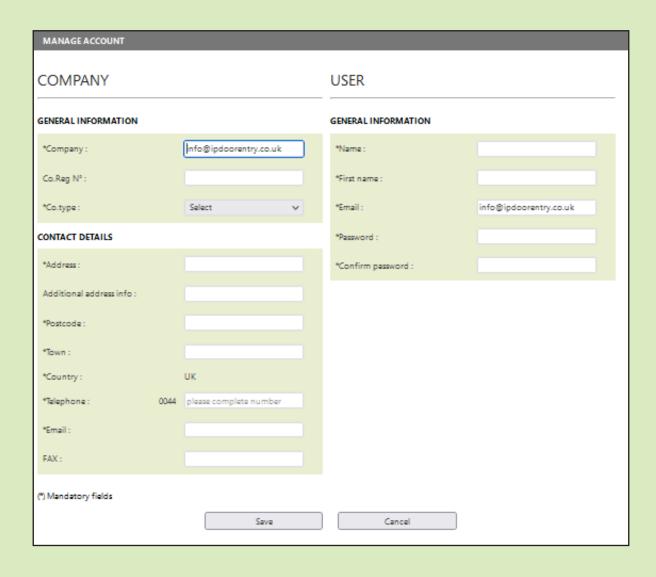


- **F.** Configure the validity date for this user. Choose permanent or a custom expiry date.
- G. Select the access rights for this user
- H. If you want to change the user right for a specific site, click on the 'modify' icon

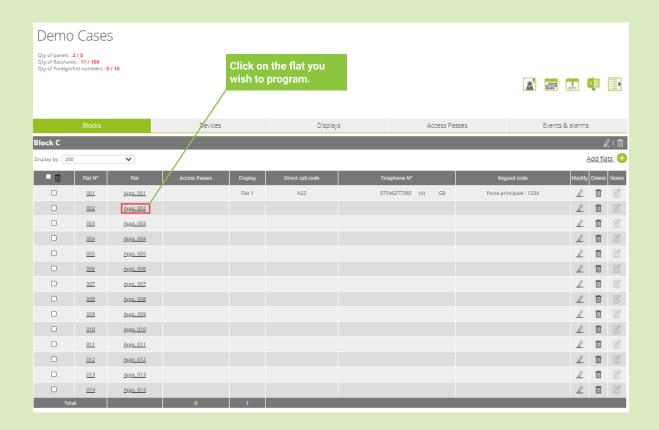


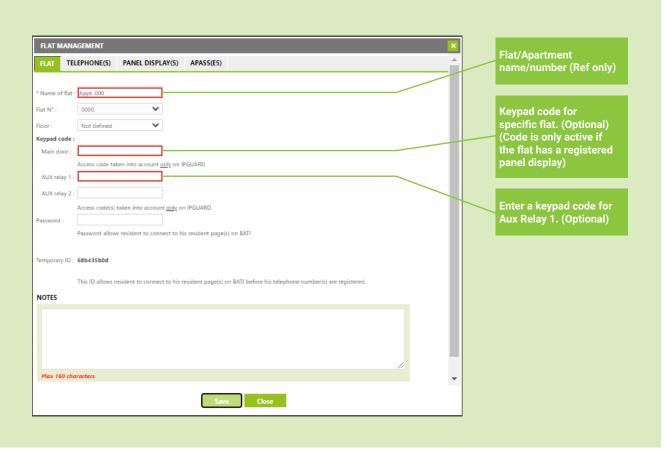
I. Click save when complete.

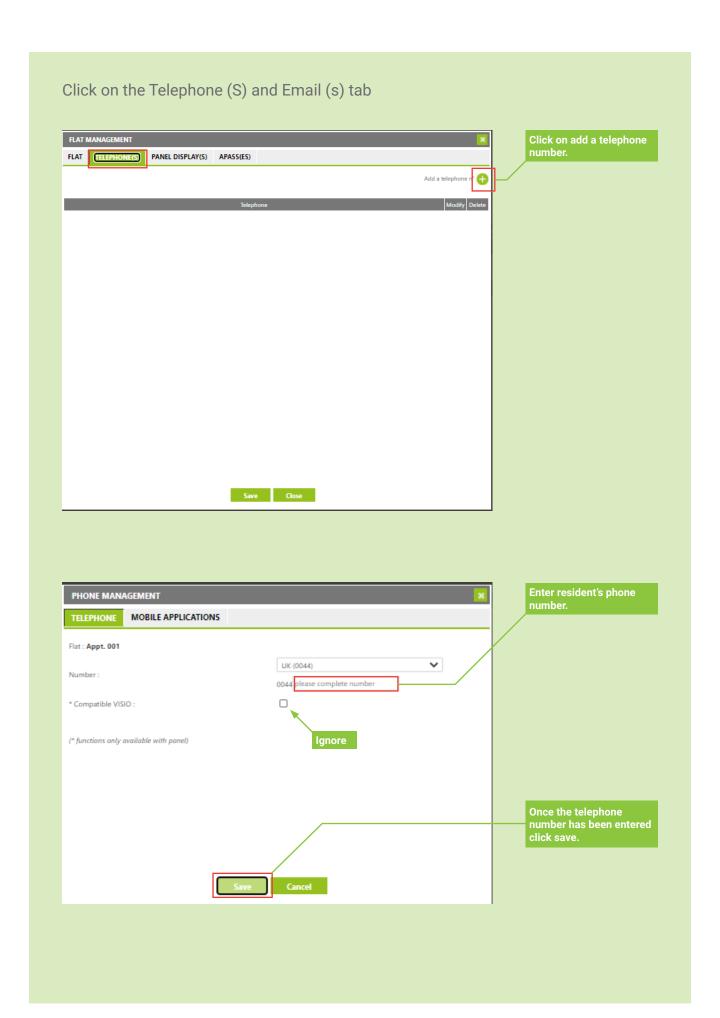
Your user will receive an email from noreply@baticonnect.com. The user needs to follow the link and fill in their details to create the account:



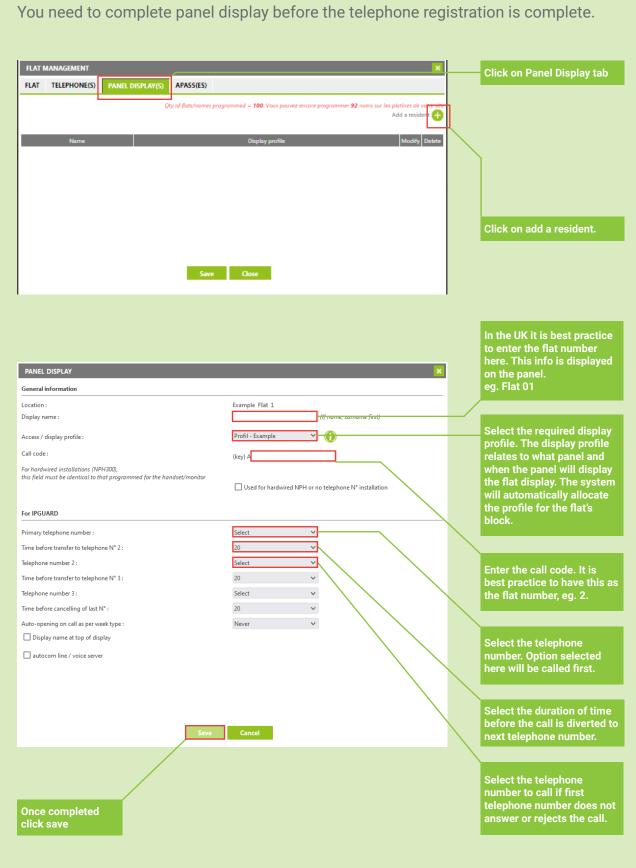
3 How to register a resident phone number







This is not the final stage for registering a phone number!



Each flat can have a maximum of 3no telephone numbers.



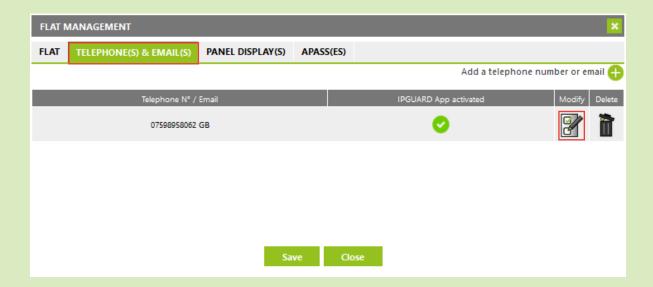
How to change a resident phone number

NB: This method requires a panel display already configured for the flat. If no panel display is configured refer to previous section.

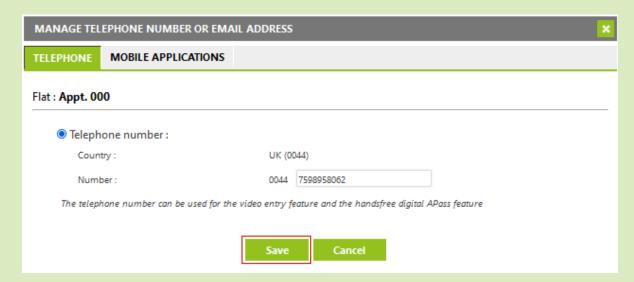
1. Click 'Modify' on the flat.



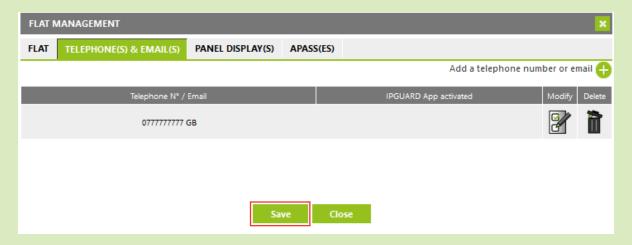
- 2. Select the 'Telephone(S) & Email (S)' tab.
- 3. Click modify on the number you want to change.



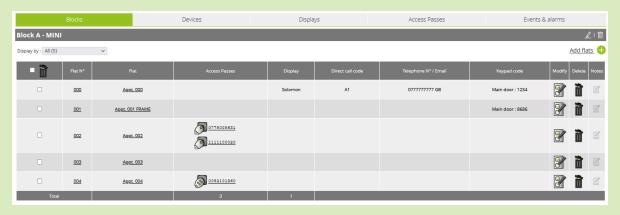
4. Change the phone number in the field and click 'Save' when completed.



5. Click 'Save' again.

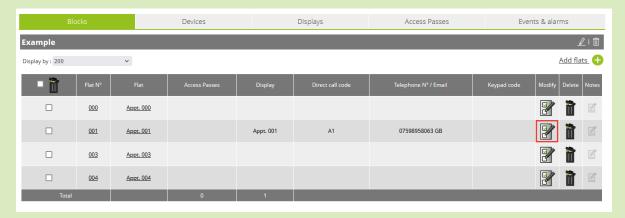


This will then automatically update the panels display.

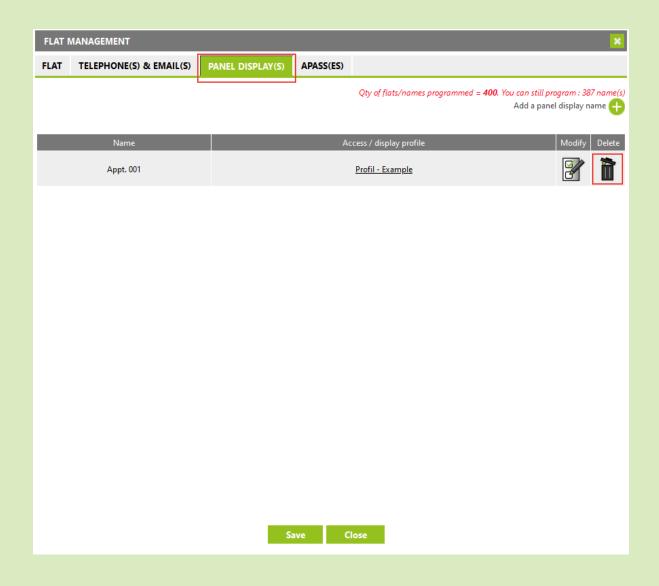


How to delete a resident phone number

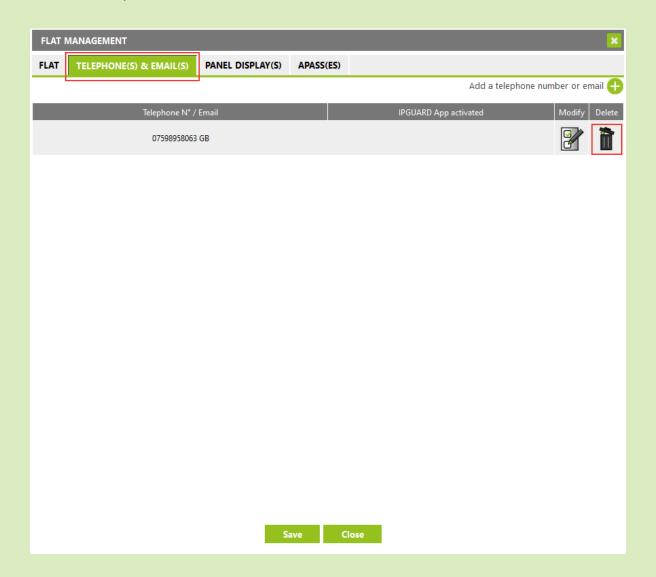
1. Click 'Modify' on the flat



- 2. Click on the 'Panel Display(s)' tab
- 3. Click 'Delete'



- 4. Click 'Telephone(s) & Email(s)'5. Delete the phone numbers

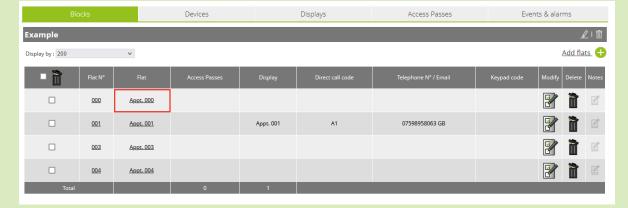




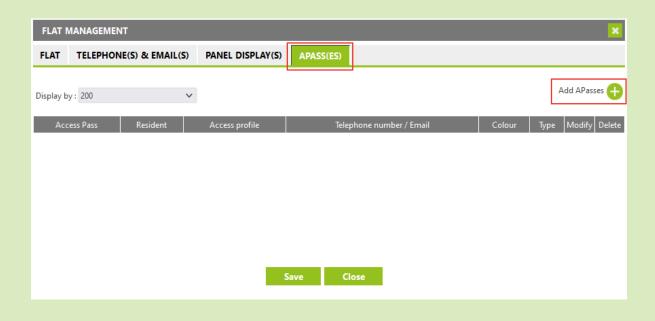
How to add access passes (proximity keyfobs & radio transmitters)

- 1. Click on the block
- 2. Click on the flat





- 3. Click on the 'APASS' tab
- 4. Click 'Add APasses'



5. Select the 'Type'



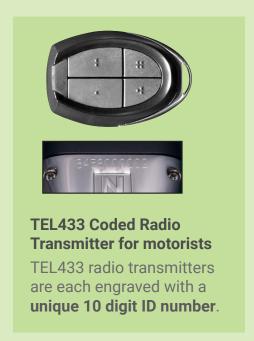
- 6. Enter the 10 digit unique ID
- 7. Click 'Save'

Default = APass (SCODE - No (KCP4000/KCP8000)

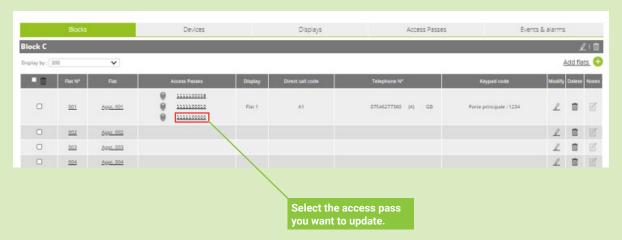
This is for a normal key fob pictured below

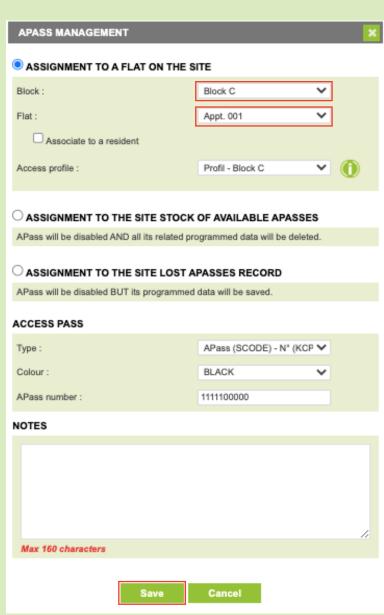


To add a TEL433 radio transmitter, change the type to 'Radio transmitter'



How to modify where an access pass is allocated



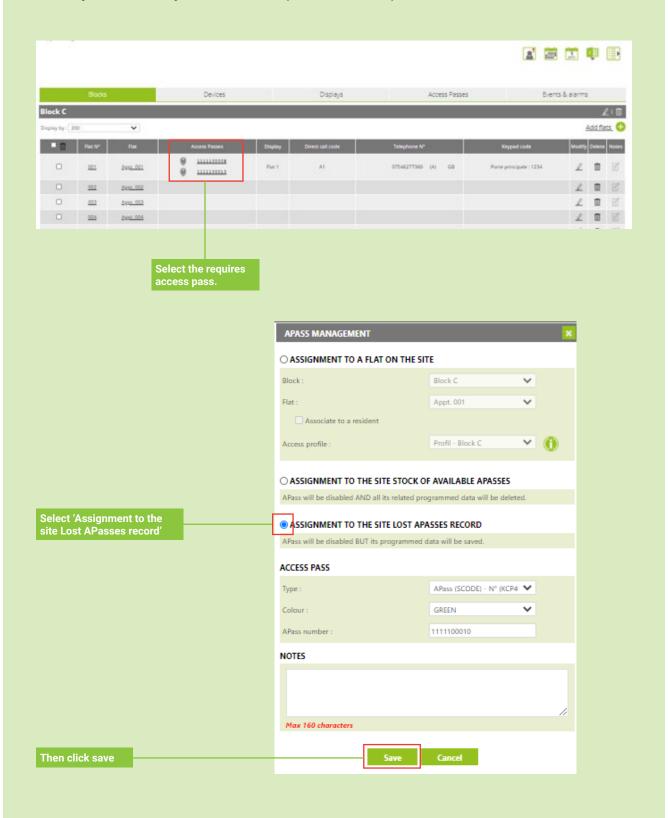


In the new window 'APASS MANAGEMENT' you can modify which block and then which flat this access pass is allocated to.

When complete click 'Save'.

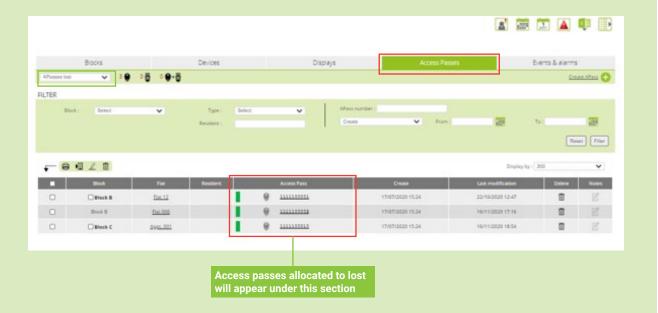
8 How to deactivate a keyfob or radio transmitter

Sending an access pass to the lost pile will automatically deactivate all access rights. It also keeps a record/log of who lost the access pass. Therefore, if the fob is found you can easily reallocate the pass where required.



Lost access passes can be found here:

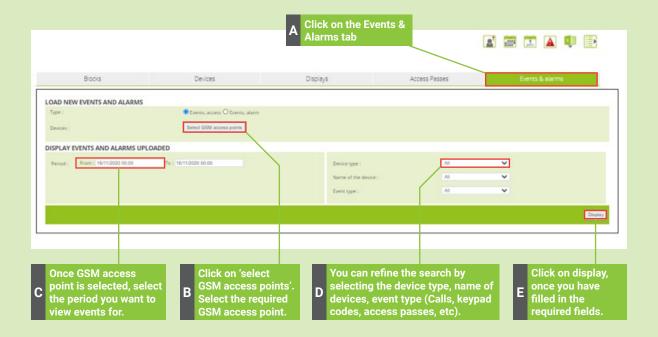
- 1. Click "Access Passes" tab.
- 2. Click on the dropdown box.
- 3. Click "Apasses Lost".



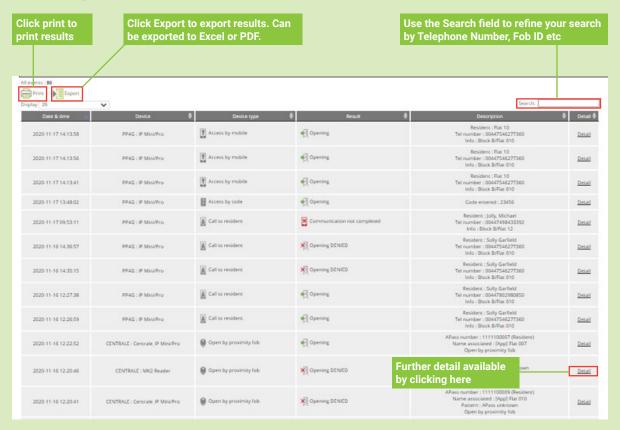
If the access pass is then found it can easily be reallocated by following step 6.

How to view system events

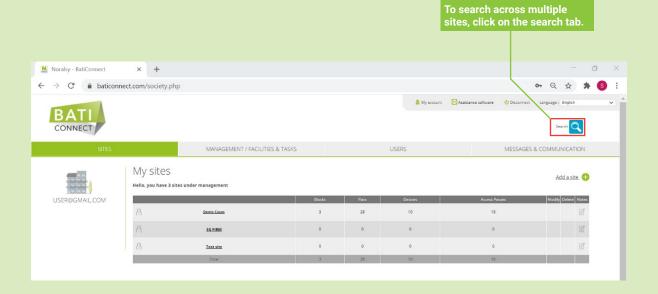
The GSM access point is always either an IPGUARD panel or a DATA modem. The GSM access point connects your physical equipment on site to the CLOUD portal.



Event log:



10 How to use the search function





Search result:



How to send SMS messages to your residents

From BATICONNECT CLOUD portal you can communicate directly with your residents via BATICONNECT's SMS service.

NB: This service requires credits, please get in touch with IP Door Entry's ltd support team or your account manager for further information.

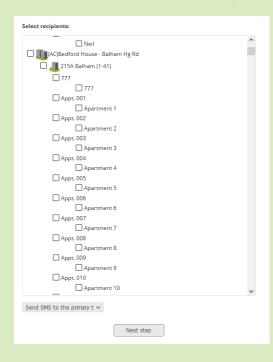
1. Click on the 'Messages & Communciation' tab

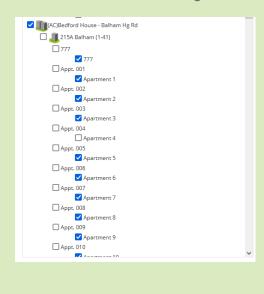


2. Click 'New SMS'

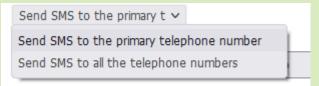


3. Select the Site, Block, Flat/Apartment to send the SMS message to

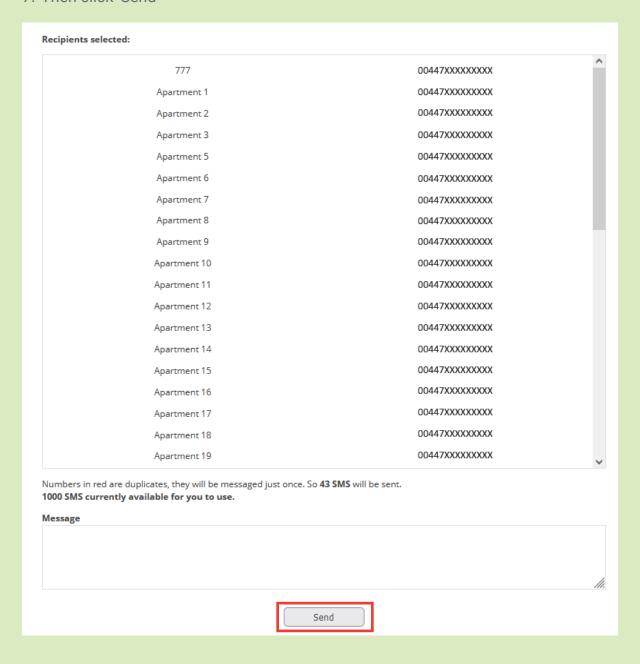




4. Select who in the flat to send the SMS too. Choose from all telephone number or the primary number only.



- 5. Click 'Next Step'
- 6. Compose your message. MAX number of characters (with spaces) is 160
- 7. Then click 'Send'



Facilities Management

12.1 Introduction to facilities management

DEFINITIONS

Management company

Company in charge of a service on one or more sites.

Service provider

Employee of the service company responsible for an access task on one or more sites.

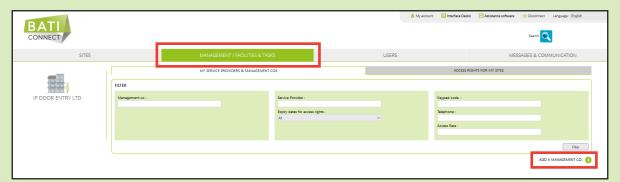
Task

Task is the access rights given to a service provider in one or more sites.

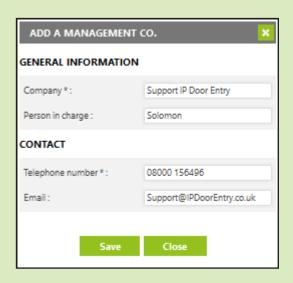
The first step is to add the management company, then declare the appropriate personal and their credentials (fob ID, keypad code, date validity, phone number, etc).

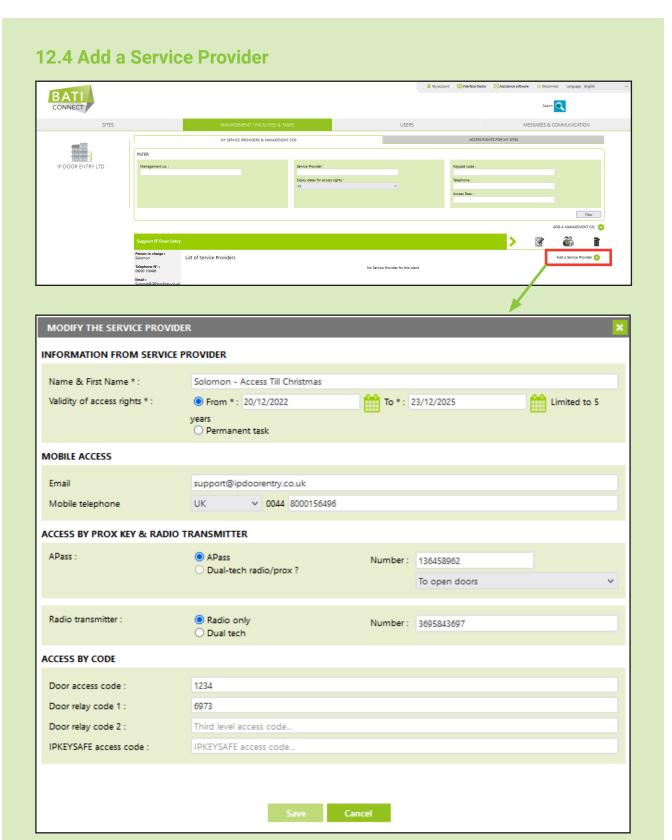
The second step is to assign access rights to this provider via creating a task for this service provider.

12.2 Select the Management/Facilities & Tasks section



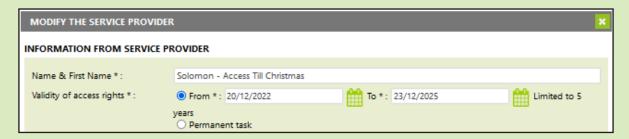
12.3 Add a management company and fill in the requested information





Fill in the required information

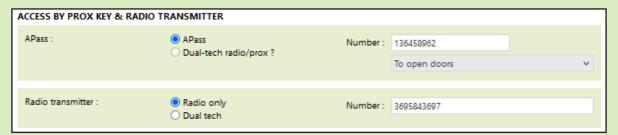
- a. Fill in the name and surname of the service provider
- b. Define the date period validity:
 - i. A fixed duration by selecting a start and end date
 - ii. Permanent = no date validity
- c. NB: By default, the date validity is 3 years.



d. Fill in the e-mail address and/or telephone number to grant access with digital badge and/or open by call (dial to open). NB: Telephone number is mandatory to use opening on call/dial to open.



- e. Enter the FOB or RADIO ID to grant access by key fob &/or radio remote to open doors or key safe
 - i. NB: If radio only, select 'Radio only'
 - ii. NB: if dual-tech (radio and keyfob), select 'Dual tech '



f. Enter one or more codes to open doors, additional relays or key safes.



There is a colour code for the validity dates of access rights:

RED = Access rights expired

ORANGE = Access rights not started

GREY = Current access rights



The "FILTER" box allows you to search and filter your service providers:

- By the name of a Service Provider
- By the name of Management company
- By the date of validity of the access rights
- By an access code
- By the telephone number
- By the access pass

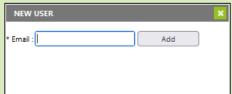


12.5 Share the management with another user

- 1. Click on 'Provider Access' icon
- 2. Click 'Add user'
- 3. Enter the e-mail address if the user
- 4. Click Add

NB: The user will then receive a notification by email indicating that a management company has been shared with them.

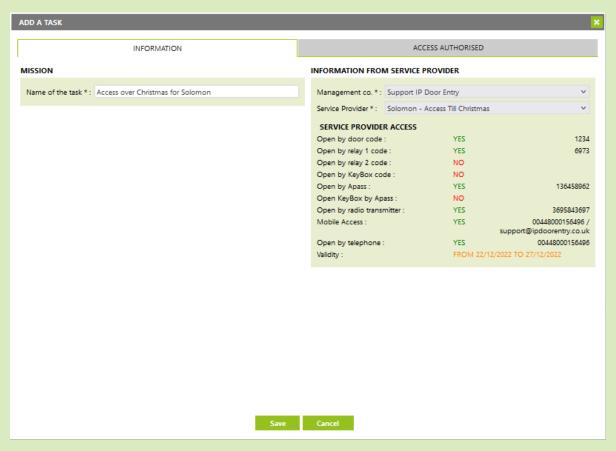




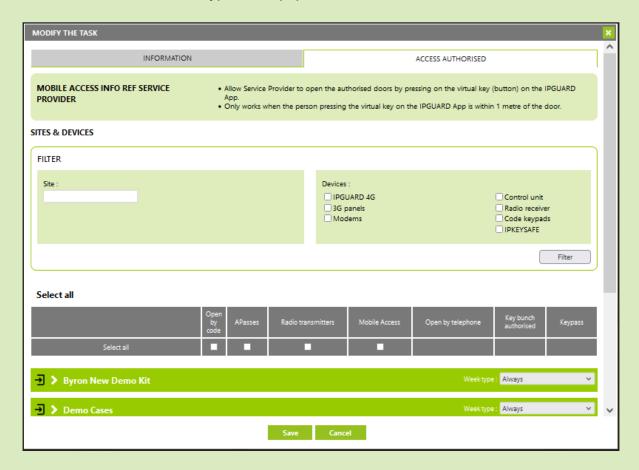
12.6 How to create tasks

- 1. Click on 'Access rights for my sites' sub tab
- 2. Click 'Add a task'



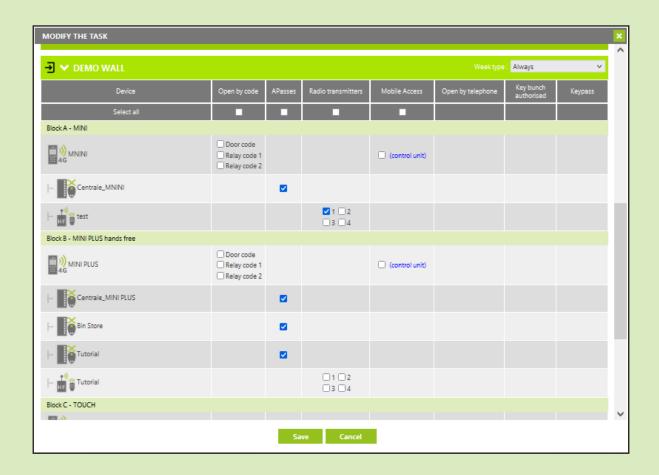


- 3. In the new window, enter the 'name of the task'
- 4. Select the previously created management company and service provider
- Click on the sub-tab 'Access authorised'
 NB: To validate the task, it is necessary to associate access to the on-site equipment.
- 6. Select a site (only sites you have facilities access to are displayed here)
- 7. You also can select all types of equipment at once



This icon indicates active access on a site

- 8. If required, you can select a week type (week schedule) and apply it to this task. Editing and creating week types is done directly from the site concerned.
- 9. Finally, tick the appropriate access(es) then click Save



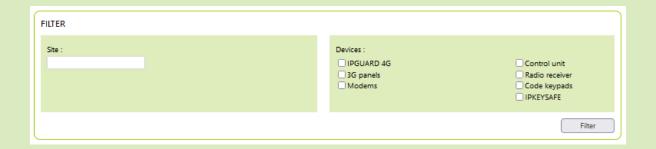
- 8. If required, you can select a week type (week schedule) and apply it to this task. Editing and creating week types is done directly from the site concerned.
- 9. Finally, tick the appropriate access(es) then click Save

If mobile access has been configured, the service provider will receive either an e-mail and/or SMS explaining how to activate and use the digital pass.

12.7 Using the Filter section

The "FILTER" section allows you to search and filter:

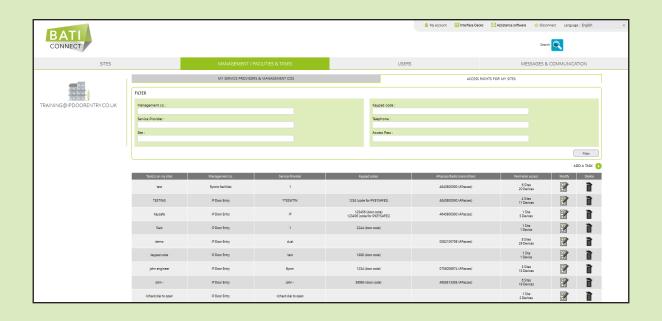
- Depending on a site
- Depending on one or more equipment



Users can see all the tasks with access to their sites.

The "FILTER" section allows you to search:

- For a service provider
- For a Management Company
- For a site
- For an access code
- For a telephone number
- For a access pass





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